Anaqua Azure Hosting

DATA SHEET

Managing your IP operations with Anaqua helps make you more efficient and gives you insight into the value of your patents, trademarks, and other matters Your business relies on the ability to access PATTSY WAVE® at anytime from anywhere, and you must ensure the security of your data.

Anaqua offers its robust cloud solutions with options for locating your data in Europe, AsiaPac, Canada, or the US. Leveraging the Microsoft Azure environment, the PATTSY WAVE® platform now has access to a wide array of continuously improving security, storage, and monitoring solutions. Microsoft Azure provides a flexible, powerful, and secure cloud infrastructure as a service from a growing number of data centers and network points of presence around the world.

Global Solutions, Local Support

Anaqua provides software and services to clients around the globe. Making PATTSY WAVE® available locally through the cloud enables client support and responsiveness through:

- **Data Privacy:** For many clients, where their data is stored is a critical business decision. Store your data where you feel most comfortable Europe, AsiaPac, Canada, or the US.
- **7x24 support model:** Anaqua has located its support organizations in Tokyo, India, London, Germany and the United States. Our new global cloud network allows our support organization to offer first response from local teams more often.
- **System availability:** In addition to worldwide 7x24 support, ensuring you have access during business hours, management of the systems in each data center occurs at locally appropriate times, system maintenance happens at off hours in the local jurisdiction.
- **Flexibility:** Anaqua can now provision new clients faster. With multiple data centers along with backup centers, you are less likely to suffer a failure that prevents you from being able to do your work.
- **Compliance:** Anaqua's hosting services are ISO 27001 certified and undergo regular Type 2 SOC 2 examinations.

LOCATIONS

Anaqua hosts its industry-leading Intellectual Property Management solution in data centers around the globe to better serve clients locally.

These data centers are located:

Primary: The Netherlands

Secondary: Ireland

Primary: US - Virginia

Secondary: US - Iowa

Primary: Japan - Tokyo

Secondary: Japan - Osaka

Primary: Canada – Toronto

Secondary: Canada – Quebec

Primary: India – Pune

Secondary: India – Chennai

Each data center provides:

- **Consistent specifications at each location**
- **Redundant power**
- **Infrastructure for cooling, battery backup, and generators**
- **High performance architecture**

Microsoft Azure

Our partnership with Microsoft Azure takes Anaqua's leadership position to the next level by leveraging a global data center network, which in turn leverages a single cloud platform.

- Next Generation Cloud Infrastructure enables excellent flexibility in responding to our clients' diverse changing needs. When you require additional capacity, Microsoft Azure is able to respond to the request. This provides flexibility in provisioning both primary and backup environments faster than any time before.
- Global support resources enable Anaqua to continue to set an industry-wide standard for solution uptime.

The physical security architecture can be found at the link below:

- Microsoft Azure: https://docs.microsoft.com/en-us/azure/security/fundamentals/physical-security

Specific Services and Options

In addition to locally hosting the PATTSY WAVE® solution, using Microsoft Azure means access to other services.

- **Backup and Recovery:** Clients have their data backup performed on a regular basis. Anaqua can restore data in the event of database issue or database corruption.
- **Encryption at Rest:** For the highest level of security, your data is encrypted at rest in the hosted data centers.

032024

ANAQUA®

Boston
31 St. James Avenue
Boston, MA 02116, USA
+1 617 375 5808

London
c/o WeWork 184 Shepherds Bush Rd
London W6 7NL, UK
+44 (0)20 7100 2990

www.anaqua.com

© 2024 Anaqua, Inc., All Rights Reserved. ANAQUA is a registered trademark of Anaqua, Inc.