

Hosting for AQX Sync & PATTSY WAVE Sync

DATA SHEET

Anaqua is now able to offer a hosted solution for our **AQX Sync and PATTSY WAVE Sync** solutions. Allow your IT team to focus on your business without the burden and cost of maintaining in-house hardware. And with access at anytime from anywhere, your team will be more agile.

Options for locating your data include, The Netherlands, Canada, United Kingdom, Japan, Australia, or the United States. Leveraging the Microsoft Azure environments, AQX Sync and PATTSY WAVE Sync now have a wide array of continuously improving security and monitoring solutions. Microsoft Azure provides flexible, powerful, and secure cloud Infrastructure as a Service (IaaS) from a growing number of data centers and network points of presence around the world.

Global Solutions, Local Support

Anaqua provides software and services to clients around the globe. Making our sync solutions available locally through the cloud enables client support and responsiveness through:

- **Data Privacy:** For many clients, where their applications or data is stored is a critical business decision. Store your AQX Sync or PATTSY WAVE Sync solution where you feel most comfortable – Europe, Australia, or the US.
- **7x24 support model:** Anaqua has located its support organizations in London, Germany, and the United States. Our global cloud network allows our support organization to offer first response from local teams more often.
- **System availability:** To ensure you have access during business hours, management of the systems in each data center occurs at locally appropriate times. System maintenance happens at off hours in the local jurisdiction.
- **Flexibility:** Anaqua can now implement the our AQX Sync and PATTSY WAVE Sync solutions faster. With multiple data centers along with backup centers, you are less likely to suffer a failure that prevents you from being able to do your work.
- **Compliance:** Anaqua's hosting services are ISO 27001 certified and undergo regular Type 2 SOC 2 examinations.

Contact your sales representative for further information.

info@anaqua.com

[Contact Us](#)



LOCATIONS

Anaqua hosts the AQX Sync and PATTSY WAVE Sync solutions in data centers around the globe to better serve clients locally.

Microsoft Azure:

- Primary: The Netherlands
Secondary: Ireland
- Primary: Virginia, United States
Secondary: Iowa, United States
(separate physical location)
- Primary: Australia
Secondary: Australia
(separate physical location)
- Primary: Tokyo, Japan
Secondary: Osaka, Japan
- Primary: Toronto, Canada
Secondary: Quebec, Canada
- Primary: United Kingdom
Secondary: United Kingdom
(separate physical location)

Each Data Center provides:

- Consistent specifications at each location
- Redundant power
- Infrastructure for cooling, battery backup, and generators
- High performance architecture

Microsoft Azure

- Partnering with Microsoft Azure takes Anaqua's ability to serve our customers to the next level by leveraging a global data center network, which in turn leverages a single cloud platform.
- Next Generation Cloud Infrastructure enables excellent flexibility in responding to our clients' diverse changing needs. This provides flexibility in provisioning both primary and backup environments faster than any time before.
- Global support resources enable Anaqua to provide an industry-wide standard for solution uptime.

Specific Services and Options

In addition to locally hosting AQX Sync and PATTSY WAVE Sync, using Microsoft Azure means access to other services.

- **Backup and Recovery:** Clients have a backup of the AQX Sync or PATTSY WAVE Sync installation performed on a regular basis. Anaqua can restore that installation in the event of an issue.
- **Disaster Recovery:** Beyond the standard backup and recovery, Anaqua can provide several Disaster Recovery options including:
 - Cold backup that rapidly brings a secondary system on line in the event of a failure.
 - Warm or hot backup/fail over, which will allow you to recover operations in a more timely fashion.
- **Encryption at Rest:** For the highest level of security, your data is encrypted at rest in the hosted data centers.